

*Multidisciplinary Case Management Training Program for the Care and Treatment  
of Pediatric Cancer in CEE countries*

<b>Day I May 14, 2010</b>		Day 1 - Sessions 1 - 5		
Module title:		<b>An introduction to Pediatric Cancer &amp; Case Management</b>		
Day's topic:		<b>Current position</b>		
Speakers:		<b>Regional Faculty</b> Walentyna Balwierz Jerzy Kowalczyk	<b>Project HOPE</b> Dorota Kuchna Helena Jungova	<b>International Faculty</b> Malcolm Whitfield Anne F. Reilly
Moderator:		Dr Angelina Moryl-Bujakowska		
Day's objectives:				
<ul style="list-style-type: none"> <li>To define the problem of Pediatric Cancer in CEE in terms of the types and numbers of cases, and the main problems experienced by patients and their families</li> <li>To update managers / practitioners on current developments in the treatment and provision of care to children with Cancer in the Region</li> <li>To introduce the concept of Case Management and models of application to vulnerable patients with complex needs generally and pediatric cancer patients in particular</li> </ul>				
<b>Session time:</b>	<b>Session number</b>	<b>Session type:</b>	<b>Session topic:</b>	<b>Speaker:</b>
9:00 - 9:30	<b>COFFEE AND REGISTRATION</b>			
9:30 - 10:15	1	Presentation	Opening and introductions Course overview – structure and content Participant's introduction	Prof M Whitfield
10:15 - 11:15	2	Lecture/ Discussion	An overview of Pediatric Cancer in CEE Countries; the nature and scale of the problem	Prof. W Balwierz Prof. J Kowalczyk
11:15 - 12:15	3	Exercise / Case studies	Mapping current care - Describing how care would currently be organised in participating countries in four case studies	Dr A Reilly
12:15 – 13:15	<b>LUNCH</b>			
13:15 - 14:15	4	Lecture/ Discussion	Using a multi-disciplinary psycho - social assessment tool to establish need and organise care	Dr A Reilly
14:15 - 15:15	5	Lecture/ Discussion	Case management - What is it? How is it used? What are the benefits in Pediatric Cancer	Prof M Whitfield
15:15– 15:45	<b>COFFEE BREAK</b>			
15:45 – 17:00	A	Presentation	Designing / developing a work based project	Prof M Whitfield
<b>REQUIRED READINGS:</b>				
<i>Resource Pack on a CD</i>				

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Day 2 May 15, 2010		Day 2 - Sessions 6 - 10		
Module title:		<b>An introduction to Pediatric Cancer &amp; Case Management</b>		
Day's topic:		<b>Managing care</b>		
Speakers:		<b>Regional Faculty</b> Jerzy Kowalczyk Marzena Samardakiewicz	<b>Project HOPE</b> Mariam Sianozova Dorota Kuchna Helena Jungova	<b>International Faculty</b> Malcolm Whitfield Anne F. Reilly
Moderator:		Dr Angelina Moryl-Bujakowska		
Day's objectives:				
<ul style="list-style-type: none"> <li>To explore the strengths and weakness of current service provision in Pediatric Cancer in the participating countries</li> <li>To begin to engage with the practical issues surrounding the organisation of care for children and their families</li> <li>To explore the complexities of case management and inter-professional communication</li> <li>To examine the wider organisational issues surrounding the organisation of care across disciplines, professions, organisations and agencies</li> <li>To discuss mechanisms for delivering case management interventions and evaluating its impact</li> </ul>				
<b>Session time:</b>	<b>Session number:</b>	<b>Session type:</b>	<b>Session topic:</b>	<b>Speaker:</b>
09:00 - 10:00	6	Group activity	How do pediatric cancer patients access services in CEE? - Mapping the service network, finding, creating and obtaining community resources and addressing family anxiety	Prof. J Kowalczyk
10:15 - 11:15	7	Group activity	Exercise in teams (analyse and address a Case study with complex psycho-social needs and report back to group on how care should have been organised)	Prof. J Kowalczyk Dr Samardakiewicz
11:15 - 11:45	<b>COFFEE BREAK</b>			
11:45 - 12:45	8	Lecture/ Discussion	Case management processes: Components of case management, client engagement, needs assessment, service planning and intervention	Prof. M Whitfield
12:45 - 13:45	<b>LUNCH</b>			
13:45 - 14:45	9	Presentation	Legal and policy issues: confidentiality, informed consent, rights of patients and families, policy change issues with particular reference to the balance between rights and responsibilities	Dr Dembowska-Baginska
14:45 - 15:45	10	Lecture/ Discussion	Multidisciplinary assessment formats - patient held records and multidisciplinary care plans - Obtaining consent	Dr Dembowska-Baginska
15:45 - 16:15	<b>COFFEE BREAK</b>			
16:15 - 17:00	B	Presentation	Preparations of projects and presentations	All Faculty
<b>REQUIRED READINGS:</b>				
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Day 3 May 16, 2010	Day 3 - Sessions 11 - 15			
Module title:	<b>An introduction to Pediatric Cancer &amp; Case Management</b>			
Day's topic:	<b>Organisational barriers</b>			
Speakers:	<b>Regional Faculty</b> Bożenna Dembowska – Bagińska Marzena Samardakiewicz Jerzy Kowalczyk	<b>Project HOPE</b> Mariam Sianozova Dorota Kuchna Helena Jungova	<b>International Faculty</b> Malcolm Whitfield Anne F. Reilly	
Moderator:	Dr Angelina Moryl-Bujakowska			
Day's objective:				
<ul style="list-style-type: none"> <li>To explore the ethical, cultural, legal and ethical issues surrounding inter-disciplinary assessment and care management</li> <li>To explore nissues of consent by patients and families for information sharing</li> <li>To explore the barriers to access and difficulties encountered by socially disadvantaged, deprived or socially excluded children and families</li> <li>To explore in depth the issues relating to families who are difficult to engage and to explore practical techniques for their engagement</li> </ul>				
<b>Session time:</b>	<b>Session number:</b>	<b>Session type:</b>	<b>Session topic:</b>	<b>Speaker:</b>
09:00 -10:00	11	Lecture/ Discussion	Developing Case Management networks and systems of care:	Dr A Reilly
10:00 – 11:00	12	Exercise	Mapping care pathways - who needs to be involved, when and how?	Dr A Reilly
11:00 – 11:30	<b>COFFEE BREAK</b>			
11:30 - 12:30	13	Exercise	Drawing up a multi-diciplinary care plan for a patient with complex needs	Dr Samardakiewicz
12:30 – 13:30	<b>LUNCH</b>			
13:30 - 14:30	14	Group Presentation	Feedback from four groups on their care plans	Participants
14:30 - 15:30	15	Lecture/ Discussion	Designing / developing a work based project	Prof M Whitfield
15:30– 16:00	<b>COFFEE BREAK</b>			
16:00 – 17:00	C	Presentation	Preparing project presentation	Prof M Whitfield
<b>REQUIRED READINGS:</b>				
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Day 4 May 17, 2010		Day 4 - Sessions 16 - 20		
Module title:		<b>An introduction to Pediatric Cancer &amp; Case Management</b>		
Day's topic:		<b>Current issues</b>		
Speakers:		<b>Regional Faculty</b> Jerzy Kowalczyk Marzena Samardakiewicz	<b>Project HOPE</b> Mariam Sianozova Dorota Kuchna Helena Jungova	<b>International Faculty</b> Malcolm Whitfield Anne F. Reilly
Moderator:		Dr Angelina Moryl-Bujakowska		
<p>Day's objective:</p> <ul style="list-style-type: none"> <li>• To explore the barriers to the implementation of case management in pediatric cancer in CEE Countries</li> <li>• To consider techniques for assessing the operational environment and facilitating organisational change</li> <li>• To examine the complexities of network working with a particular emphasis on communication, team building and conflict resolution</li> <li>• To explore the issues around multi-disciplinary team working</li> <li>• To consider mechanisms for implementing case management in Pediatric cancer across the Region</li> </ul>				
<b>Session time:</b>	<b>Session number:</b>	<b>Session type:</b>	<b>Session topic:</b>	<b>Speaker:</b>
09:00 - 11:00	16	Group Presentation 1-8	1. Project 1 2. Project 2 ... 8. Project 8	Participants
11:00 - 11:30	<b>COFFE BREAK</b>			
11:30 – 12:30	17	Group Presentation 9-12	9. Project 9 ... 12. Project 12	Participants
12:30 – 13:30	<b>LUNCH</b>			
13:30 - 14:15	18	Lecture/ Discussion	Case Management: Interventions and Evaluation	Dr A Reilly
14:15 - 15:15	19	Lecture/ Discussion	Tools for assessing the operating environment, stakeholder analysis, PEST analysis, SWOT analysis Tools for facilitating the management of change	Prof M. Whitfield
15:15– 15:45	<b>COFFEE BREAK</b>			
15:45 – 17:00	20	Discussion	Moving forward	Participants
<b>REQUIRED READINGS:</b>				
<i>Resource Pack on a CD</i>				

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Day 5 May 18, 2010		Day 5 - Sessions 21 - 25		
Module title:		<b>An introduction to Pediatric Cancer &amp; Case Management</b>		
Day's topic:		<b>Training trainers</b>		
Speakers:		<b>Regional Faculty</b> Jerzy Kowalczyk Marzena Samardakiewicz	<b>Project HOPE</b> Dorota Kuchna Helena Jungova	<b>International Faculty</b> Malcolm Whitfield Anne F. Reilly
Moderator:		Dr Angelina Moryl-Bujakowska		
Day's objective:				
<ul style="list-style-type: none"> <li>To develop training and implementation plan / program next steps</li> </ul>				
<b>Session time:</b>	<b>Session number:</b>	<b>Session type:</b>	<b>Session topic:</b>	<b>Speaker:</b>
09:00 - 10:00	21	Group work	Reviewing course materials / curriculum	Malcolm Whitfield Anne F. Reilly
10:00 - 11:00	22	Presentation/ Lecture	Developing an implementation plan	Malcolm Whitfield Anne F. Reilly
11:00 - 12:00	23	Presentation	Next steps	Malcolm Whitfield Anne F. Reilly
12:00 - 13:00	<b>LUNCH</b>			
13:00	<b>End of program</b>			